



 BLUE & ME™





The innovating Windows Mobile™-based Telematic Solution for the car

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Hands-free kit with Bluetooth® wireless technology and media player

OVERVIEW

Windows Mobile™ **Blue&Me™** is a personal telematic system enabling to use communication and entertainment applications expressly designed for use in the car.

The **Blue&Me™** system fitted on your has the following functions: hands-free, SMS text reader (not all mobile phones support this function) and multimedia player; it is also prepared for additional services that will become available in the course of time.

Blue&Me™ makes a whole range of functions available, however it is useful to know that:

- not all mobile phones support them fully, such as, for example listening to an incoming SMS message or automatic downloading of the directory.
- certain improvements are required for using an iPod™ (see dedicated paragraph).

The **Blue&Me™** system, fully integral with voice commands, buttons on the steering wheel and display messages, gives you the possibility of interacting with your **Bluetooth®** wireless technology mobile phone

(even if you keep it in your pocket or bag) without having to take your eyes off the road or removing your hands from the steering wheel. To use voice commands you are not required to train the voice recognition system to recognize your voice.

This implies that the system is nearly equally performing with different persons, i.e.: the voice recognition system is of the “speaker independent” type. With this system you can also play your favourite music stored on USB device and select tracks and playback modes with both voice commands or buttons on the steering wheel.

THE HANDS-FREE KIT

The basic characteristic of this hands-free kit is voice recognition with **Bluetooth®** wireless technology. With this system you can make and receive calls safely and securely using either voice commands or buttons on the steering wheel under whatever driving condition without having to take your eyes off the road or removing your hands from the steering wheel, as required by current law regulations.

Bluetooth® wireless technology enables wireless connection between your mobile phone and the hands-free kit installed on your car.

To use the hands-free kit, you need a **Bluetooth®** wireless technology enabled mobile phone. This hands-free kit gives you the possibility of interacting vocally with your mobile phone while driving, even if your mobile device does not feature this capability. You can also interact with your mobile phone manually and visually using the steering wheel controls and the instrument panel display.

For further details on the mobile phones supported by **Blue&Me™**, refer to section **Blue&Me™ SUPPORTED MOBILE PHONES**.

To get started with **Blue&Me™** hands-free kit with voice recognition, you have to simply pair your **Bluetooth®** wireless technology enabled mobile phone with the system.

Pairing is an operation that has to be made only once.

Note

During the mobile phone pairing procedure, **Blue&Me™** attempts to detect a phone equipped with **Bluetooth®** wireless technology within range and then establishes the connection using a Personal Identification Number (PIN).

Once your phone is paired, you have the option to transfer your mobile phone contacts to the hands-free kit, to make a phone call either by using the contacts list or directly pronouncing the phone number, to answer a call and also to answer another incoming phone call.

To interact with **Blue&Me™** you can use either buttons on the steering wheel and voice commands. With voice recognition, you can perform system function by speaking voice commands, also identified as “keywords”. When the system recognizes a keyword, it will respond with the appropriate action. Voice recognition is an easy and convenient way to use **Blue&Me™**.

All the system functions are available within the **Blue&Me™** Main Menu. When the car is not moving, you can surf through the menu using either buttons on the steering wheel and voice commands. When you are travelling, you can interact with **Blue&Me™** using buttons on the steering wheel or voice commands relevant only to phone functions (**LAST CALLS** and **PHONEBOOK**) and media player. To activate settings when travelling you can only use voice commands.

The hands-free kit enables the following operations:

Contact calling by voice - you can call a contact in your mobile phone phonebook using your voice. You can also call a contact in your phonebook by scanning through the entries on the display.

(To use this option you have to transfer your mobile phone contacts to the hands-free kit phonebook).

Digit-dialling by voice - you can dial a phone number by speaking the digits to be dialled.

Receiving phone calls - you can accept an incoming call simply by pressing a button on the steering wheel.

Conference Call - you can call another contact while you are engaged in a phone conversation (with **Bluetooth®** phones supporting this option).

Call waiting - while engaged in a phone conversation, you can receive notification of another incoming phone call, answer the other incoming phone call, and switch between two ongoing phone conversations. (Call waiting is only supported by a subset of compatible mobile phones).

After you place your mobile phone in the car environment and create a pairing relationship with **Blue&Me™**, you can make phone calls by speaking keywords or pressing buttons on the steering wheel. When using the hands-free phone, the audio output of a phone conversation is heard through your car sound speakers.

MEDIA PLAYER **(Function only available with** **compatible mobile phones)**

With the **Blue&Me™** media player you can play, via the car sound system, the digital audio files stored on a USB device by simply connecting it to the USB port located in the car.

In this way, while you are driving you can play your favourite personal music collections.

The media player enables the following operations:

- ❑ **iPod™ player** - see dedicated paragraph.
- ❑ **Digital audio playback** - you can play all your digital audio files (*.mp3*, *.wma*, *.wav*) or play a customized playlist (*.m3u* or *.wpl* format).
- ❑ **Audio file selection by category** - you can play all audio files of a certain category, e.g.: album, artist or genre.
- ❑ **Playback options** - while playing tracks you can select the following options: *Play*, *Stop*, *Next track*, *Previous track*, *Shuffle* and *Loop track*.

Note

The media player does not support audio files compressed with other formats (e.g.: *.aac*) and DRM (Digital Right Management) protected audio files or ACC files downloaded from iTunes and MP4. Non-supported audio files that may be present on the USB device will be ignored.

To use the media player, you have to simply connect (directly or by an extension lead) your USB device to the car USB port. Turning the ignition key to MAR, **Blue&Me™** will start building your media library. At the end of this operation you can surf the whole library and scroll its categories as required using the buttons on the steering wheel or voice commands. **Blue&Me™** will then play your selection via the car sound system.

ROAD SAFETY



WARNING

Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences; for this reason certain functions shall only be used when driving conditions are secure and, if required, only when the car is stopped.



WARNING

Read and Follow Instructions: before using your system, read and follow all instructions and safety information provided in this end user manual ("User's Guide"). Not following precautions found in this User's Guide can lead to an accident or other serious consequences.

Keep User's Guide in the car: when kept in the car, the User's Guide will be a ready reference for you and other users unfamiliar with the system. Please make certain that before using the system for the first time, all persons have access to the User's Guide and read its instructions and safety information carefully.

WARNING: Operating certain parts of this system while driving can distract your attention away from the road, and possibly cause an accident or other serious consequences. Do not change system settings or enter data non-verbally (using your hands) while driving. Stop the car in a safe and legal manner before attempting these operations. This is important since while setting up or changing some functions you might be required to distract your attention away from the road and remove your hands from the wheel.

GENERAL OPERATION

Voice Command Control: functions within the system may be accomplished using only voice commands. Using voice commands while driving allows you to operate the system without removing your hands from the wheel.

Prolonged Views of Screen: do not access any function requiring a prolonged view of the screen while you are driving. Pull over in a safe and legal manner before attempting to access a function of the system requiring prolonged attention. Even occasional short scans to the screen may be hazardous if your attention has been diverted away from your driving task at a critical time.

Volume Setting: do not raise the volume excessively. Keep the volume at a level where you can still hear outside traffic and emergency signals while driving. Driving while unable to hear these sounds could cause an accident.

Use of Speech Recognition Functions: speech recognition software is inherently a statistical process which is subject to errors. It is your responsibility to monitor any speech recognition functions included in the system and address any errors.

Distraction Hazard: any features may require manual (non-verbal) setup. Attempting to perform such set-up or insert data while driving can seriously distract your attention and could cause an accident or other serious consequences. Stop the vehicle in a safe and legal manner before attempting these operations.

DISPLAY AND BUTTONS ON THE STEERING WHEEL

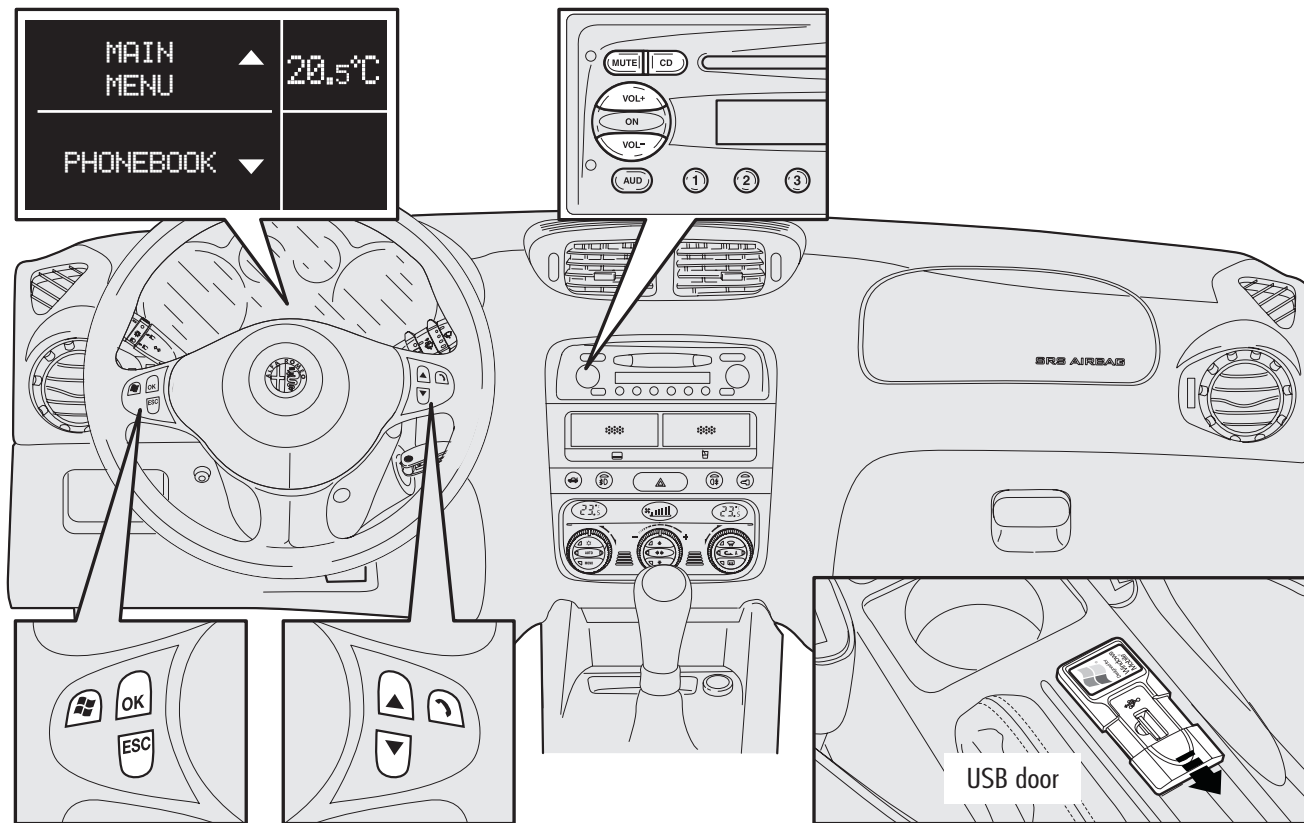






fig. 1

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Button	Short press function (less than 1 second)	Long press function (more than 1 second)
	<ul style="list-style-type: none"> – Launch Blue&Me™ Main Menu – Confirm selected menu option – Accept an incoming phone call – Switch between two ongoing phone conversations (call waiting) 	<ul style="list-style-type: none"> – Reject an incoming phone call – End a phone call (hang up)
ESC	<ul style="list-style-type: none"> – Cancel voice recognition – Cancel a voice announcement – Exit Blue&Me™ Main Menu – Exit the sub-menu and return to the previous menu option – Exit current menu option without storing settings – Turn the microphone on/off during a phone conversation – Mute the ring tone of an incoming call 	–
	<ul style="list-style-type: none"> – Activate voice recognition – Interrupt voice announcement to provide a new voice command 	– Repeat the last utterance in a voice interaction
	<ul style="list-style-type: none"> – Scroll Blue&Me™ menu items – Direct access to the media player menu during current track info displaying – Select media player tracks 	–
OK	<ul style="list-style-type: none"> – Confirm manually selected menu option – Switch phone conversation from the hands-free phone to your mobile phone and vice versa. 	–
CD (*)	– Select audio sources (Radio, CD, CD Changer, Media Player)	–
MUTE (*)	– Volume on/off.	–
VOL+ (*) VOL- (*)	– Adjust the volume of the following Blue&Me™ functions: hands-free kit, media player, voice announcements	–

Notes

(*) Sound system buttons

- For many tasks, the steering wheel buttons **OK** and  can be used interchangeably, and you can use the key that is more convenient for you to press.
- For both operating modes of steering wheel buttons (short or long press), the function chosen will be activated when you release the button.

HANDS-FREE KIT QUICK REFERENCE GUIDE

To quickly get started with using the **Blue&Me™** hands-free kit with voice recognition and **Bluetooth®** wireless technology:

- Prepare your mobile phone phonebook
 - Turn the ignition key to **MAR**
 - Try out the voice commands
 - Pair your mobile phone
 - Make a phone call.
- ➔ Instructions for each of the above functions are given in the following paragraphs.

PREPARE YOUR MOBILE PHONE PHONEBOOK

Before creating a pairing relationship between your mobile phone and **Blue&Me™**, you should make sure that you have contact entries in your mobile phone phonebook so that you can use them with the hands-free phone.

- ➔ If your phonebook is empty, quickly create several new entries for frequently dialed phone numbers. For further details, consult your mobile phone owner's manual.
- ➔ To enter properly contacts in your mobile phone phonebook, refer to section **SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE**.



IMPORTANT NOTES

- The phonebook copied to **Blue&Me™** can only be used when the corresponding mobile phone is paired.
- Entries stored in SIM card or mobile phone memory can be transferred to **Blue&Me™** with different procedures, according to your mobile phone model.

TRY OUT THE VOICE COMMANDS

At each stage of your dialogue with the system, you can always use the voice command **"Help"**, to get detailed indications about the voice commands available at the current dialogue stage.


To try out the **"Help"** function, proceed as follows:

- Press the steering wheel button .
- After **Blue&Me™** plays a tone indicating that voice recognition is active, pronounce **"Help"**. **Blue&Me™** will speak the list of voice commands available.
- After the general help message is finished, pronounce **"Settings"** and then **"Help"**. **Blue&Me™** will speak again the list of voice commands available for the **SETTINGS** menu.
- You can then pronounce one of the available commands and proceed with the dialogue as you like.
- If you need further help, press  and pronounce again **"Help"**.


PAIR YOUR MOBILE PHONE


IMPORTANT Carry out this operation only with the car stopped.

To pair your mobile phone, proceed as follows:

- Press  and pronounce “**Settings**” then, at the end of the **Blue&Me™** message say “**Pairing**”.
- The system will show the phone pairing PIN number on the display. For the next two steps, consult your mobile phone owner’s manual about **Bluetooth®** pairing.

- On your mobile phone, query for devices equipped with **Bluetooth®** wireless technology (the setting on your mobile phone might be called *Discover* or *New Device*). In this list you will find “**Blue&Me**” select it.
- When prompted by the mobile phone, enter the PIN number shown on the instrument panel display using your mobile phone keypad. If pairing is successful, the system will say “**Connecting**” and at the end the display will show as confirmation message, the ID of the paired mobile phone.


It is essential to wait until you see this confirmation message on the display. Pressing  or **ESC** before the message is displayed may cancel the pairing process. If the pairing process fails, an error message will be displayed: in this event repeat the pairing procedure.

- At first pairing, **Blue&Me™** will say “**Welcome**” immediately after connecting. This message will no longer be heard at next pairing procedures.
- **Blue&Me™** will ask if you would like to copy your paired phone phonebook to **Blue&Me™**. It is recommended to copy it. To start copying the phonebook say “**Yes**”, otherwise say “**No**”.
- On some compatible mobile phones the names in the directory are not copied automatically, but have to be transferred by the user using the mobile phone keypad. If **Blue&Me™** asks you to do this, then perform this procedure following the instructions specific to your mobile phone and press  when you have finished.

MAKING A PHONE CALL

Assume that “John” is one of the contacts stored in your phonebook.



To call John, proceed as follows:

- Press the steering wheel button  and pronounce “**Call John**”.
- If the name is recognized, the system will display the recognized contact’s information on the display screen.


If there is just one phone number for John in your phonebook, the system will ask if you would like to call John. To start the call say “**Yes**”, otherwise say “**No**”.

If John has several phone numbers, the system will ask which phone number you would like to call (e.g.: “**Call John (at) Work or (at) Home?**”). Answer with the type of required phone number (e.g.: “**(at) Home**”).

If John has several phone numbers but the “location” (i.e.: the type of phone number like work, home, etc.) is missing, the system will display the selected contact and a list of related phone numbers. The hands-free phone system will ask if you would like to call the phone number displayed.

To respond with “yes”, pronounce “**Yes**”, otherwise pronounce “**No**”. If this is the correct contact but the wrong number, say “**Forward**” or “**Backward**” to navigate to the phone number you’d like to call. To call the displayed phone number, pronounce “**Call**”. You can also surf the phone number list manually by pressing the buttons on the steering wheel  or  until you find the required number.

Now, press  or **OK** to start the call.

- To end the phone call, press  for longer than 1 second.
- ☞ If you encounter difficulties with any of the voice recognition operations, consult section HANDS-FREE KIT - TROUBLESHOOTING.

MEDIA PLAYER QUICK REFERENCE GUIDE

To start playing the digital audio files stored on your USB device, proceed as follows:

- ❑ Copy tracks to your USB device (**Blue&Me™** recognizes *.wma*, *.mp3* and *.wav* formats for audio files and *.wpl* and *.m3u* formats for playlists).
- ❑ USB devices without USB wire: just connect the USB device (directly or by an extension lead) to the USB port on the car (see **fig. 1**).
- ❑ USB devices with USB wire: use the wire to connect the USB device to the USB port on the car (see **fig. 1**).

- ❑ Turn the ignition key to **MAR**. **Blue&Me™** will start automatically to play your digital tracks selecting them from the library built at the moment the USB device is connected.
- ❑ After **Blue&Me™** has built the library containing your digital audio files, you can select and play tracks, albums, artists and playlists by interacting manually or verbally with **Blue&Me™**. Building the library may require a few minutes if your USB device contains several files.
- ❑ iPod™ player - see dedicated paragraph.
- ❑ You can also decide whether to play audio files automatically when connecting the USB device or to play them upon your command.

For further details on media player, refer to section MEDIA PLAYER FUNCTIONS.

➡ If you encounter difficulties with any of the voice recognition operations, consult section MEDIA PLAYER - TROUBLESHOOTING.

HOW TO USE Blue&Me™

STEERING WHEEL CONTROLS


Buttons on the steering wheel (see **fig. 1**) are used to perform functions on the hands-free kit, activating voice recognition, using the media player functions or selecting a **Blue&Me™** menu option.

Certain buttons have multiple functions which depend on the current state of the system.

The function chosen in response to a key press is in some cases controlled by the duration of the key press (short or long).

➔ DISPLAY AND BUTTONS ON THE STEERING WHEEL.


NOTE

Instructions concerning manual controls are identified in the text by symbol .


VOICE COMMANDS

Voice commands can be pronounced by the driver, which does not need to change his/her normal driving position to be heard by the system, since the microphone is properly located and oriented to this purpose.

Voice commands, which are words recognized by the system, are identified as “keywords”.

The hands-free phone system recognizes and responds to a preset list of voice commands. The list of available voice commands depends on the keyword level that you are currently on. The current list is always available by pressing  and pronouncing “**Help**” or, pronouncing “**Help**” after whichever question of the system. **Blue&Me™** also recognizes personalized versions of voice commands like the name of a contact in your phonebook.

There is no voice training required for using voice commands with this system.

To issue a voice command to the system, press  and wait for the tone indicating that voice recognition is active. Then, speak the command in your natural voice at a moderate pace. When the system recognizes the command, it will acknowledge your command by speaking a response or acting on your command.



Voice commands are organized according to three increasing levels: 1st level, 2nd level and 3rd level.


When a *valid** 1st level keyword is pronounced, the system will activate 2nd level keywords; when a valid 2nd level keyword is pronounced, the system will activate 3rd level keywords.



* *Valid* means that the keyword pronounced is included in the **Blue&Me™** “dictionary” and that can therefore be recognized by the system for the concerned level.

If the user pronounces a valid 1st level keyword, then the submenu relevant to that command will remain active until a keyword leading to another level is given or the interaction is interrupted; the same rule applies for the other lower levels (2nd and 3rd level).

➔ For the list of available keywords, refer to section VOICE COMMANDS (KEYWORDS) - SUMMARY.

To repeat the last system voice announcement, press  for longer than 1 second or press shortly  and pronounce “Repeat”.

The system can issue voice announcements. A voice announcement is a spoken message initiated by the system. To cancel a voice announcement, press **ESC**, or press  and pronounce “Cancel”.


A voice interaction is a two-way communication/spoken exchange between system and user. To initiate a voice interaction, press  and issue a command. To interrupt an ongoing interaction and start a new interaction, press  at any time during the interaction and issue a voice command.

To stop an ongoing interaction press **ESC**. You will hear a tone indicating when voice recognition is deactivated.


The hands-free kit help option can speak the list of commands available to you at any time, depending on the keyword level that you are currently on. To use the help system, say “**Help**”. Listen to the list of currently available commands and decide on which command you’d like to issue to the system.

Adjust the volume of phone calls to a level that is comfortable and safe while the car is in motion. To adjust the default volume of **Blue&Me**[™], see paragraph “EXTERNAL AUDIO VOL function” in the sound system owner handbook. To temporarily adjust the volume of the current phone call, press **VOL+** or **VOL-** or adjust the position of the radio knob. After the phone call is disconnected, the volume will revert back to the original level.


You can press **VOL+** or **VOL-** also to adjust the volume of the current **Blue&Me**[™] voice announcement.

Please remember that to interrupt a voice announcement, you can always press  at any time during a voice interaction and give a new voice command.

Note

- Instructions concerning voice commands are identified in the text by symbol .

Notes

- After you press , if you do not issue a voice command within a few seconds, the system will prompt you to pronounce a voice command. If you do not respond, then voice recognition shuts off. It is the same case with not responding to a question during a voice interaction. You will hear a tone indicating when voice recognition is deactivated.
- When the system fails to recognize your voice command, it will give you another opportunity to re-pronounce the voice command. If you are unsure of whether the voice command is appropriate for the given context, pronounce “**Help**”.

Using voice recognition

The voice recognition system may occasionally misrecognize a voice command. To ensure that your voice commands are always recognized by the system, use the following guidelines:

- ❑ After pressing **☒**, pronounce the voice command after the system plays a tone indicating that voice recognition is active.
- ❑ After the system asks a question, wait for one second before pronouncing the response to ensure that voice recognition is active.
- ❑ If you want to pronounce a command without waiting that the system has finished its announcement or question, you can press again shortly **☒** to interrupt what the system is saying and pronounce your command.
- ❑ Speak at a normal volume.

- ❑ Pronounce words clearly, in your natural voice at a moderate pace, without stops.
- ❑ If possible, try to minimize background noise in the car.
- ❑ Ask the other passengers to keep silent while you are pronouncing voice commands to prevent misunderstanding since the system could recognize other words (in addition to or different from your voice command) if several people are speaking.
- ❑ If your car has a convertible top, close it before using voice recognition.

Notes

As concerns countries where the version in native language is not available, voice recognition of the different commands and phonebook contacts could be difficult. You are therefore recommended to adopt a pronunciation/accent meeting the language present on **Blue&Me™**.

To change the voice recognition language contact Alfa Romeo Authorized Services or consult the dedicated site at www.alfaromeo.com.

DISPLAY

The different Main Menu Phonebook options of the hands-free system are displayed on the instrument panel display (see **fig. 2**).




The display shows the following status information for the **Bluetooth®** wireless technology-enabled mobile phone:

- ❑ symbol **☒** indicates that the hands-free kit is currently connected with a **Bluetooth®** wireless technology-enabled mobile phone.
- ❑ the absence of symbol **☒** indicates that connection is disconnected.



fig. 2

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- ❑ symbol  indicates that current call is the first incoming one (symbol present only with call waiting).
- ❑ symbol  indicates that current call is the second incoming one (symbol present only with call waiting).
- ❑ symbol  indicates the Conference Call.
- ❑ name of your current mobile phone carrier ("-----" displayed if not available).
- ❑ data concerning the track being played by the media player.
- ❑ data concerning current hands-free system or current menu option.

AUDIO

Blue&Me™ uses your in-car audio equipment to deliver audio output (hands-free phone conversation, media player, voice announcements and tone signals). For this purpose, the current audio program is muted for the time needed..

You can always adjust the audio volume either through the radio or the steering wheel controls.

When the audio system is used by **Blue&Me™**, the radio display will show dedicated messages.

Blue&Me™ FUNCTION MENU

Blue&Me™ Main Menu displays options within a structured list. Each option (item) in the menu can be viewed on the instrument panel display. Available options enable to activate the different functions or to change the settings of your **Blue&Me™** system.

Note

It is possible to navigate in the menu using the steering wheel buttons only when the car is not moving.

The Main Menu includes the following options:

- ❑ **LAST CALLS** - this submenu allows you to view a list of the recent calls made or received. This list is either downloaded from your mobile phone memory, or accumulated via use of the hands-free phone, or both.
- ❑ **PHONEBOOK** - this submenu allows you to view the phone numbers in your phonebook and to select one to dial. If there is a large amount of entries in your phonebook, then the items will be contained in groups within alphabetical sub-menus indicating the contacts within that group. The number of contacts within a group depends on the amount of entries in your phonebook.
- ❑ **MEDIA PLAYER** - this submenu allows to browse through digital audio tracks in the library by folder, artist, genre, album or by playlist. This sub-menu is to be used to select and play tracks.
- ❑ **iPod™ PLAYER** - see dedicated paragraph.
- ❑ **SETTINGS** - this submenu allows you to perform tasks such as managing your phonebook entries, creating a pairing relationship, or setting a connection ID.

Launching the Main Menu

To launch **Blue&Me™** Main Menu, press ↵, you can then interact with the system through the buttons on the steering wheel.

Navigating the menu options

To navigate through the items in a menu, press ▲ or ▼.

When the number of characters in a display message is too long for the allowable number of display characters, the text in the display message will be cut to fit the display size.

To select the option shown on the display, press **OK** or ↵.

To quit the selected option or to exit a submenu, press **ESC**.

HANDS-FREE KIT FUNCTIONS

Blue&Me™ lets you make and receive phone calls on your **Bluetooth®** wireless technology-enabled mobile phone using voice commands (keywords) or steering wheel buttons.

By using voice commands, you can make calls to people in your phonebook by pronouncing their first and/or last name, or you can make phone calls to numbers not stored in your phonebook by pronouncing the digits of the phone number.

By using steering wheel buttons, you can make phone calls to people in your phonebook or call history list by selecting the associated item in the **LAST CALLS** or **PHONEBOOK SUBMENUS**.

In addition, you can use other calling features such as responding to incoming calls, redial, callback and call waiting.

➔ If you encounter difficulties with any of the voice recognition operations, consult section **HANDS-FREE KIT - TROUBLESHOOTING**.

Notes

- Before you can make and receive phone calls using the hands-free kit, you must create a pairing relationship for your mobile phone.
- ➔ **SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE.**
- To activate the hands-free kit, the ignition key shall be at **MAR**.
- If during a phone call you turn the ignition key to **STOP**, you can continue your conversation through the hands-free kit for other 15 minutes.

MAKING A PHONE CALL

You can make a phone call using one of the following methods:

- Calling a contact in your phonebook
- Dialling a phone number using voice commands
- Dialling a phone number using the mobile phone keypad
- Calling a phone number using call history (last calls).

Calling a contact in your phonebook

It is a requirement that you create a pairing relationship and download your mobile phone phonebook to the hands-free phone system to use this dialing feature.



To call a contact in your phonebook using manual interaction, proceed as follows:

Press **↶** to open the Main Menu.

Select **PHONEBOOK** and then press **OK** or **↶**.

Press **▲** or **▼** to select the alphabetical grouping which your contact's name belongs to, press **OK** or **↶** and then select the required contact.

If the contact has just one phone number, press **OK** or **↶** to start the call.

If the contact has multiple phone numbers, press **OK** or **↶** to view the different phone numbers and then select the required one by **▲** or **▼** and press **OK** or **↶** to start the call.

To end the phone call, press **↶** for longer than 1 second.



Or, using voice interaction:

Assume you would like to call the contact "John" in your mobile phone phonebook.

Press **☒** and pronounce "**Call John**" or "**Call John (on/at) Mobile**" (in the previous statement, the keyword "**Mobile**" represents the type of phone number you would like to call. The phone number type can either be "**(at) Home**", "**(at) Work**", or "**(on/at) Other**").

If the name is recognized, the system will display the recognized contact's information (John, in the example) on the display screen.

If John has just one phone number, the system will ask if you would like to call John. To start the call say "**Yes**", otherwise say "**No**".

If John has several phone numbers, the system will ask which phone number you would like to call (e.g.: "Call John (at) Work or (at) Home?"). Answer with the type of required phone number (e.g.: "**(at) Home**").

If John has several phone numbers but the "location" (i.e.: the type of phone number like work, home, etc.) is missing, the system will display the selected contact and a list of related phone numbers.

To call the displayed phone number, pronounce "**Call**"


If the contact is correct but the phone number is wrong, you can surf the phone number list manually by pressing **▲** or **▼**. When you find the required number, press **↶** or **OK** to start the call.

To end the phone call, press **↶** for longer than 1 second.

Practical hint

When you call a contact with multiple phone numbers, use the "at location" portion of the voice command (e.g.: "**(at) Home**", "**(at) Work**", "**(on/at) Mobile**"). This will shorten the amount of steps required to make the phone call.

Dialling a phone number using voice commands

 To dial a phone number using voice interaction, proceed as follows:

Press  and pronounce **"Dial"**.

The system will respond with **"Number, please"**.


Pronounce the phone number as a sequence of single digits (e.g.: "0", "1", "2", "3", "4", "5", "6", "7", "8", "9", "+" (plus), "#" (pound) or "*" (star).

For example, 0113290103 has to be pronounced as: "zero, one, one, three, two, nine, zero, one, zero, three".

The system will repeat the complete phone number and display it.

If the number is complete, pronounce **"Dial"**. If you have not finished speaking the phone number, then pronounce the remaining digits and then pronounce **"Dial"**.

The system will start the call to the dialling phone number.

To end the phone call, press  for longer than 1 second.

You can pronounce the sequence of phone number digits in "digit groups" which allows you to verify the recognized number in several small portions. Digit groups are created by the pauses you use while pronouncing the sequence of digits. If you pause after pronouncing several digits, a digit group is created. The system will repeat the recognized digits.

If the spoken digits are correct, you can continue pronouncing the phone number. If the spoken digits are incorrect, you can delete the digit group by pronouncing **"Delete"**. The system will delete the last group of numbers and display the partially-dialled phone number. Then, you can re-pronounce the digit group and also the remaining phone number digits.

To cancel the phone call, pronounce **"Cancel"**.

To cancel the phone call and start dialling again, pronounce **"Start over"**.

To ask the system to repeat the recognized phone number, pronounce **"Repeat"**. If no phone number was dialled, the system says **"No number available"**.

If the repeated phone number is correct, pronounce **"Dial"** to start the call.

Note

When dialling a phone number by voice commands, it is essential to minimize background noise in the car and to ask the other passengers to keep silent while you are speaking digits. Since the system is of the speaker independent type it can recognize also other voices; there is therefore the risk that some numbers are accidentally recognized, added to correct numbers or not recognized.


Dialling a phone number using the mobile phone keypad



Alternatively, you can dial a phone number using your mobile phone keypad and then continue your conversation using the hands-free phone system.

It is a requirement that you create a pairing relationship and that the mobile phone is within range of the hands-free phone system of your car.

To dial a phone number using your mobile phone keypad, proceed as follows:







- Dial the phone number on your mobile phone keypad and connect the phone call following the procedure required by your mobile phone.
- Conduct the conversation using the hands-free phone system.
- To end the phone call, press  for longer than 1 second, or end the phone call from your mobile phone keypad.

Calling a phone number using call history (last calls)

LAST CALLS option is a list of the recent calls made or received. It can consist of up to ten incoming calls, up to ten outgoing calls and up to five missed calls.



To dial a phone number using manual interaction, proceed as follows:

- Press  to open the Main Menu.
- Select **LAST CALLS** and then press **OK** or .
- The system will present a list of phone numbers. Use  or  to select the required phone number. Then press **OK** or  to start the call.
- To end the phone call, press  for longer than 1 second.



Or, using voice interaction:

To call back the last incoming phone number, press  and pronounce **"Callback"**.

The system will display information about the last caller and ask if you would like to call back this contact. To respond with "yes", pronounce **"Yes"**, otherwise say **"No"**.

To redial the last phone number you called, pronounce **"Redial"**. The system will display information about the last contact you called and will ask if you would like to redial this phone number. To redial the last phone number called, say **"Yes"**, otherwise say **"No"**.

INCOMING CALLS

With the hands-free phone system you can respond to incoming phone calls using steering wheel buttons. When a phone call is received, the system will display information about the caller's identity if available.

The incoming phone call will have customized ring tone (if this function is available on your mobile phone).

Answering a phone call

- To answer the phone call, press **↶**.
- To end the phone call, press **↶** for longer than 1 second.

Rejecting a phone call

- To reject the phone call, press **↶** for longer than 1 second.

Ignoring a phone call

- To ignore the phone call and mute the phone call ring tone, press **ESC**.

Answering an incoming phone call during an active phone conversation

To answer an incoming phone call while another phone conversation is active, press **↶**. The system will switch to the incoming phone call and put the current phone conversation on hold.

Note

Certain mobile phones support the ability to transmit your contacts' ring tones to the hands-free phone system and play customized ring tones for incoming phone calls. In this case the incoming phone calls will have your mobile phone customized ring tones.

MANAGING PHONE CALLS

Transferring a phone conversation from your mobile phone to the hands-free phone system

If you enter the car during a phone conversation from your mobile phone and you want to continue the conversation using the car hands-free phone system, you can transfer the phone conversation to it.

Proceed as follows:

- Get into the car and turn the ignition key to **MAR**, to activate the hands-free phone system.

- The system will send a message to your mobile phone offering hands-free phone support.
- To transfer the conversation to the hands-free phone, enter the information required by your mobile phone. (This process is different for each mobile phone).
- The phone conversation is transferred to the system.

Transferring a phone conversation from the hands-free phone to your mobile phone

To transfer a phone conversation from the hands-free phone to your mobile phone, press **OK**.

You can talk on your mobile phone and still use buttons on the steering wheel. Specifically, you can press **↶** to switch between two phone calls on your mobile phone, or press **↶** for longer than 1 second to end the phone conversation.

Putting a phone call on hold

To put a phone call on hold and disable the microphone so that you can talk without being listened to by the caller, press **ESC**.

CONFERENCE CALL FUNCTION (only with Bluetooth® phones supporting this function)

With the Conference Call function you can call another contact while you are engaged in a phone conversation yet. In this way you can speak with both contacts at the same time.

To start a Conference call while you are still engaged in a phone conversation, call the second required contact as described in section MAKING A PHONE CALL.

When Conference Call option is active the display will show **CONFERENCE**.

To end both calls, press button  for long.

MEDIA PLAYER FUNCTIONS

The **MEDIA PLAYER** menu enables the following:

- to display tracks stored on your USB device
- to play audio files stored on your USB device.

Note

Before using the player, in order to make sure that your USB device is compatible with **Blue&Me™**, read the section on COMPATIBLE USB MEMORY DEVICES or the paragraph about iPod™s.

HOW TO CONNECT THE USB DEVICE TO Blue&Me™

To connect your USB device to **Blue&Me™**, proceed as follows:

- Copy tracks to your USB device (**Blue&Me™** recognizes *.wma*, *.mp3* and *.wav* formats for audio files and *.wpl* and *.m3u* for playlists).
- USB devices without USB wire: just connect the USB device (directly or by an extension lead) to the USB port on the car (see **fig. 1**).

The multimedia player does not play audio files covered by digital rights (DRM) and MP4.

- ❑ USB devices with USB wire: use the wire to connect the USB device to the USB port on the car (see **fig. 1**).
- ❑ Turn the ignition key to MAR. **Blue&Me™** will start automatically to play your digital tracks selecting them from the library built at the moment the USB device is connected.
- ❑ If **AUTOPLAY** function is set to **"ON"**, **Blue&Me™** will start playback automatically.

➔ SETTINGS FUNCTIONS - MEDIA PLAYER.

When building the media library is over, it will be possible to use **Blue&Me™** to select and to play tracks.

HOW TO MANAGE THE MEDIA LIBRARY

With the media player you can select the audio files stored on your USB device, using voice commands or steering wheel buttons.

You can browse audio files by folder, artist, genre, album or playlist and then select the required category using voice commands. After selecting the required category, select the required file using manual controls.

Enter track data (e.g.: title, artist, album, genre) for surfing your media library friendly.

Note

Not all formats require to enter media info. Formats *.mp3* and *.wma* recognized by **Blue&Me™** require media info whereas *.wav* not. If no media info is entered, audio files can only be selected by folder.

For further details, refer to section PRACTICAL HINTS FOR USING THE MEDIA PLAYER.

Selection by folder

Track folders on your USB device are displayed in the **FOLDERS** menu.



To select tracks through manual interaction, proceed as follows:

Launch the Main Menu and select **MEDIA PLAYER**, then press **OK** or ↵.


Select **FOLDERS**, then press **OK** or ↵.

Browse folders. To play all folders, select **PLAY ALL** and then press **OK** or ↵. To display folder tracks, press **OK** or ↵.

Browse the selected folder tracks. To play the required track, select the title and then press **OK** or ↵.



Or, using voice interaction:

Press  and pronounce “**Folders**”.

Browse folders. To play all folders, select **PLAY ALL** and then press **OK** or . To display folder tracks, press **OK** or .


Browse the selected folder tracks. To play the required track, select the title and then press **OK** or .

For further details on **FOLDERS** menu customization, see section **PRACTICAL HINTS FOR USING THE MEDIA PLAYER**.

Selection by artist






To select the tracks of a special artist using manual interaction, proceed as follows:

Launch the Main Menu, select **MEDIA PLAYER**, and then press **OK** or .

Select **ARTISTS** and then press **OK** or .

Browse artists. To select the required artist, press **OK** or .



Browse the artist’s albums. To play all the albums of the required artist, select **PLAY ALL** and press **OK** or . To play an album, select the required album and then press **OK** or .


To play a track, select the title and then press **OK** or .



Or, using voice interaction:

Press  and pronounce “**Artists**”.


Browse the artist’s albums. To play all the albums of the required artist, select **PLAY ALL** and then press **OK** or . To play an album, select the required album and then press **OK** or .

To play a track, select the title and then press **OK** or .

Note

If your USB device contains many audio files, the **ARTISTS** menu can be subdivided into alphabetical sub-menus. Alphabetical sub-menu can display just the first letter of the tracks it contains (e.g.: A-F), or it can display the first two letters (e.g.: Aa-Ar).


Selection by genre


 To select the tracks of a special genre using manual interaction, proceed as follows:

Launch the Main Menu, select **ME-DIA PLAYER**, and then press **OK** or ↵.

Select **GENRES** and then press **OK** or ↵.

Browse genres. To play all the tracks of the displayed genre, press **OK** or ↵.

 Or, using voice interaction:

Press  and pronounce “**Genres**”.

Browse genres. To play all the tracks of the displayed genre, press **OK** or ↵.

Note

If your USB device contains many audio files, the **GENRES** menu can be subdivided into alphabetical sub-menus. Alphabetical sub-menu can display just the first letter of the tracks it contains (e.g.: A-F), or it can display the first two letters (e.g.: Aa-Ar).

Selection by album

 To select an album using manual interaction, proceed as follows:


Launch the Main Menu, select **ME-DIA PLAYER**, and then press **OK** or ↵.

Select **ALBUMS** and then press **OK** or ↵.

Browse albums. To select the displayed album, press **OK** or ↵.

Browse the album tracks. To play all the tracks in the album, select **PLAY ALL** and press **OK** or ↵. To play an album, select it and then press **OK** or ↵.

To play just one track, select the track title and press **OK** or ↵.

 Or, using voice interaction:

Press  and pronounce “**Albums**”.

Browse albums. To select the displayed album, press **OK** or ↵.

Browse the album tracks. To play all the tracks in the album, select **PLAY ALL** and press **OK** or ↵.

To play just one track, select the track title and press **OK** or ↵.

Note

If your USB device contains many audio files, the **ALBUMS** menu can be subdivided into alphabetical sub-menus. Alphabetical sub-menu can display just the first letter of the tracks it contains (e.g.: A-F), or it can display the first two letters (e.g.: Aa-Ar).

Selection by playlist

Playlists stored in your USB device can be displayed with the **PLAYLISTS** menu.

 To select a playlist using manual interaction, proceed as follows:

Launch the Main Menu, select **MEDIA PLAYER**, and then press **OK** or ↵.

Select **PLAYLISTS** and press **OK** or ↵.

Browse playlists. To play the displayed playlist, press **OK** or ↵.

Or, using voice interaction:

 Press  and pronounce “**Playlists**”.

Browse playlists. To play the displayed playlist, press **OK** or ↵.

For further details on how to build playlists, refer to section PRACTICAL HINTS.

PLAYING AUDIO TRACKS


Shuffle playback of the whole media library


Option **PLAY ANYTHING** shall be used to play quickly the whole content of your media library at random.

 To start option **PLAY ANYTHING** using manual interaction, proceed as follows:

Launch the Main Menu, select **MEDIA PLAYER**, and then press **OK** or ↵.

Select **PLAY ANYTHING** and press **OK** or ↵.


 Or, using voice interaction:

Press  and pronounce “**Play anything**”.

For further details on digital audio files playback, refer to section “DIGITAL AUDIO SELECTION”.

Now playing (track data)



With the **NOW PLAYING** option you can display current track data for 15 seconds.

 To start this option using manual interaction, proceed as follows:

Launch the Main Menu, select **MEDIA PLAYER**, and then press **OK** or ↵.

Select **NOW PLAYING** and then press **OK** or ↵.

Or, using voice interaction:

 Press  and pronounce “**Now playing**”.

Note

When the playback of a digital audio track is started, the relevant track data will be automatically displayed for 15 seconds.


Audio play



To start playing an audio file using manual interaction, proceed as follows:


If “**AUTOPLAY**” option is on, connect your USB device to **Blue&Me™**: track playback will start automatically.

➔ SETTINGS FUNCTIONS - MEDIA PLAYER.

You can also select the required audio file and then press **OK** or  to start playing it.



Or, using voice interaction:

Press  and pronounce “**Play anything**”.

Pause

To pause the track being played: Press **ESC** or button **MUTE** on sound system front panel.

Play

To resume playback of the paused track: Press **ESC** or button **MUTE** on sound system front panel.

Stop

To stop playing a track: Pronounce “**Stop**”.

Next track



To play next track using manual interaction, proceed as follows:

While playing a digital track press .



Or, using voice interaction:

While playing a digital track press  and pronounce “**Next**”.

Previous track



To play the previous track using manual interaction, proceed as follows:

While playing a track press .



Or, using voice interaction:

While playing a digital track press  and pronounce “**Previous**”.

Note

If “Previous track” (manual or voice) command is given after playing the first 3 seconds of the track, the track will be played again. If it is given within the first 3 seconds, the previous track will be played.

Changing audio source

To change the current sound source (Radio, CD, CD Changer, Media player), press **OK** or buttons **FMs**, **AM**, **CD** on sound system front panel.

Note

For further details on voice commands (keywords) to be used with the media player, refer to section VOICE COMMANDS (KEYWORDS) - SUMMARY.

iPod™

To improve the connection of your iPod™ with **Blue&Me™**, it is usually necessary to carry out these few simple operations on your iPod™:

- configure the iPod™ for use on an external disc, referring to the iPod™ instruction manual;
- if the configuration has been made on an Apple PC, make the configuration in Windows format:
- memorize the music tracks as MP3 files not protected from copying.

These operations do not adversely affect listening quality or using tracks managed by an iPod™.

iPod™ compatibility

What I can do

- Listen to MP3 tracks in digital quality
- Select tracks (by artist, album, type, etc.) through voice control or by using the controls on the steering wheel
- Memorize music
- Display information about the track being played (song title, singer, etc.) on the instrument panel.
- Recharge your iPod™ through the USB.

What I cannot do

- Play audio tracks in AAC, m4a, m4p and mp4 format
- Play audio tracks purchased from iTunes or ones with digital protection (DRM)
- Play audio tracks from iPod™ touch or iPhone devices.

PRACTICAL HINTS FOR USING THE MEDIA PLAYER

Browsing folders

- ❑ To optimize browsing through the **FOLDERS** menu, organize folders on your USB device before connecting it to **Blue&Me™**. To facilitate and to optimize **FOLDERS** menu selection, organize your tracks in folders with prompt names for you.

Organizing media files

- ❑ To build significant categories on **Blue&Me™**, media file data shall be properly updated. To update file data, follow the instructions given on your software instruction manual.
- ❑ If certain items in your library have no Artist, Album, Title and Genre, **Blue&Me™** will show the tag **UNKNOWN** in **ALBUMS** and **GENRES** menus. To enter the required data, follow the instructions given on your software instruction manual.

Building the media library on Blue&Me™

- ❑ Building the media library may require a few minutes. If the time required is excessive, you can intervene by reducing the number of audio files stored on your USB device.
- ❑ While building the library, it is however possible to play a selection of tracks. **Blue&Me™** will build the library while playing music.

Building playlists for Blue&Me™

To build a *.m3u* or *.wpl* playlist for **Blue&Me™** using Microsoft® Windows Media® Player, proceed as follows:

- ❑ Copy all the songs that you want to include in your playlist into a new folder or on your USB storage device.
- ❑ Open Microsoft® Windows Media® Player. From the menu, select **File, Open**.
- ❑ Browse to the USB storage device connected to your computer and select the audio files you want to add to the playlist.
- ❑ Click **Open**.
- ❑ Go to “**File**” and select “**Save now playing list as...**” In the “**File name**” field, type in the required name and in the “**Save as type**” field, set the type to either *.wpl* or *.m3u*.
- ❑ Click **Save**.

When the above steps are over, the new *.m3u* or *.wpl* file will be generated.

SETTINGS FUNCTIONS

The **SETTINGS** menu enables you to perform the following functions:

- Pairing a mobile phone
- Managing user data
- Managing **Blue&Me™** updates
- Media player settings
- Advanced Options.

To perform functions and adjustments in the **SETTINGS** menu, you may use buttons on the steering wheel or voice commands at car standstill. When the car is moving, you can use voice commands only. Instructions are provided for both methods.

➔ If you encounter difficulties with any of the **Blue&Me™** settings, consult section TROUBLESHOOTING.

PAIRING A MOBILE PHONE

Before you can use your mobile phone with the hands-free phone function on your car, you must create a pairing relationship between the mobile phone and the hands-free phone system.

During the pairing procedure, the hands-free phone system attempts to detect a phone equipped with **Bluetooth®** wireless technology within range, and then establishes the connection using a Personal Identification Number (PIN). After a pairing relationship is established, you can use the hands-free phone system to make and receive phone calls, and do other operations via your wirelessly-connected mobile phone.

IMPORTANT The mobile phone pairing PIN number is a special PIN generated randomly at each new pairing and used just for this operation. It is not your SIM PIN and therefore it is not required to store or to keep it in mind; losing it will not impair the hands-free phone system operation.

The pairing procedure will only need to be performed once for your mobile phone. After this procedure **Blue&Me™** will automatically connect to your phone each time you get into the car and turn the ignition key to MAR.

You can create a pairing relationship using the **USER PAIRING** option in the **SETTINGS** menu.



To create a pairing relationship using manual interaction, proceed as follows:

Press **↵** to open the Main Menu, then select **SETTINGS** by pressing **OK** or **↵**.

Select **USER PAIRING** and then press **OK** or **↵**. The system will start the pairing procedure.

The system shows the mobile phone pairing PIN on the instrument panel display and repeats it. Please note that this is a PIN used just for this operation, it is not your SIM PIN.

For the next two steps, consult your mobile phone owner's manual about **Bluetooth**® pairing.

On your mobile phone, query for devices equipped with **Bluetooth**® wireless technology that are within range (this option on your mobile phone might be called Discover, New Device, etc.). View the list of **Bluetooth**® wireless technology enabled devices and select "**Blue&Me**".

When prompted by the mobile phone, enter the PIN number shown on the instrument panel display. If pairing is successful, the system will say "**Connecting**" and then the display will show the paired mobile phone ID.

It is essential to wait until you see this confirmation message on the display. Pressing **↵** or **ESC** before the message is displayed may cancel the pairing process. If the pairing process fails, an error message will be displayed: in this event repeat the pairing procedure.

At first pairing, the system will say "**Welcome**" immediately after connecting. This message will no longer be heard at next pairing procedures.

The system asks if you would like to copy your paired phone phonebook. It is recommended to copy it. To start copying the phonebook, press **OK** or **↵**; otherwise press **ESC**. You can download your phonebook at a later time using the menu option **SETTINGS, USER DATA, COPY PHONEBOOK**.

For certain mobile phones the phonebook is not copied automatically, in this case you must send the contacts in your mobile phone phonebook to the hands-free phone system using your mobile phone keypad. If the hands-free phone system asks you to do this, then perform this procedure following the instructions specific to your mobile phone and press **↵** when you have finished.



Or, using voice interaction:

Press **Windows** and pronounce “**Settings**”, wait shortly for feedback and then pronounce “**Pairing**”.

The system shows the mobile phone pairing PIN on the instrument panel display and repeats it.

For the next two steps, consult your mobile phone owner’s manual about **Bluetooth**® pairing.

On your mobile phone, query for devices equipped with **Bluetooth**® wireless technology that are within range (this option on your mobile phone might be called Discover, New Device, etc.). View the list of **Bluetooth**® wireless technology enabled devices and select “**Blue&Me**”.

When prompted by the mobile phone, enter the PIN number shown on the instrument panel display using your mobile phone keypad. If pairing is successful, the system will say “**Connecting**” and then the display will show the paired mobile phone ID.

It is essential to wait until you see this confirmation message on the display. Pressing **ESC** before the message is displayed may cancel the pairing process. If the pairing process fails, an error message will be displayed: in this event repeat the pairing procedure.

At first pairing, the system will say “**Welcome**” immediately after connecting. This message will no longer be heard at next pairing procedures.

The system asks if you would like to copy your paired phone phonebook. It is recommended to copy it. To start copying the phonebook, pronounce “**Yes**”; otherwise say “**No**”.

For certain mobile phones the phonebook is not copied automatically, in this case you must send the contacts in your mobile phone phonebook to the hands-free phone system using your mobile phone keypad. If the hands-free phone system asks you to do this, then perform this procedure following the instructions specific to your mobile phone and press **ESC** when you have finished.

Practical hints

To improve both the voice recognition of your phonebook entries and **Blue&Me**TM pronunciation accuracy when repeating the entries, please try to enter contact entries and memorize them using the following criteria:

- Avoid abbreviations.
- Write foreign names according to the way in which they are pronounced according to the rules of the **Blue&Me**TM language set on your car. For example, enter "Tanja" as "Tanya", to improve recognition accuracy and also to obtain the correct pronunciation by the system.
- When adding or editing contact entries, insert the appropriate accent marks when the name requires these marks to be properly pronounced and recognized by the system. For example enter "Nicolo Reborá" as "Nicolò Rébora" to obtain the correct pronunciation.
- When adding or editing contact entries, bear in mind that certain isolated block letter may be read as Roman numerals (e.g.: V may be read as fifth).
- When calling contacts by voice, do not include the middle names or middle initials of your contacts.

Notes

- You are only required to pair your mobile phone a single time.
- You can pair up to five mobile phones, to be used one at a time.
- On your paired mobile phone, the **Bluetooth**[®] setting must be turned on in order to connect your mobile phone with **Blue&Me**TM.
- Before transferring your mobile phone contacts to the hands-free system, make sure that each contact first and last name is unique and distinctly recognizable so that the voice recognition system will function properly (not all mobile phones support automatic downloading of the directory).
- The system will download only valid contact entries. A valid contact entry must include both a name and at least one phone number.

- If you would like to re-pair your mobile phone, delete the old pairing relationship first. During this operation all user data will be deleted. To delete the old pairing relationship, use the menu option **USER DATA, DELETE USERS**. On your mobile phone, delete "**Blue&Me**" from the list of **Bluetooth**[®] devices following the specific instructions for your mobile phone (refer to your mobile phone owner's manual).
- If you download a phonebook with a contacts list including more than 1000 contacts, the system may operate slower than expected and voice recognition of the names in your phonebook may degrade.
- If the pairing relationship is accidentally deleted, the pairing procedure shall be repeated.

MANAGING USER DATA

You can make adjustments to the user data used by the hands-free phone system. Specifically, you can reset all user data for paired phones, delete the phonebook or reset both user data and phonebook downloaded. In this way the system is brought back to initial conditions. You can also download either the phonebook or single contacts from your mobile phone to the system, if you chose not to download the phonebook during the phone pairing procedure. You can make adjustments to the user data used by the system using the option **USER DATA**.



To open the **USER DATA** menu using manual interaction, proceed as follows:

Press  to open the Main Menu, then select **SETTINGS** by pressing **OK** or .

Select **USER DATA** and then press **OK** or .



Or, using voice interaction:

Press  and pronounce “**Settings**” wait shortly for feedback and then pronounce “**User data**”.

In the **USER DATA** menu you can perform the functions described below.

Delete user data

In the **USER DATA** menu you can delete the pairing relationships. After you delete the pairing relationship, you cannot use an unpaired phone with the hands-free phone system, nor its phonebook, until you create a pairing relationship for it. Always remember that this operation deletes all the pairing relationships.



To delete user data using manual interaction, proceed as follows:

Select **DELETE USERS** and then press **OK** or .

The system will display the message **DELETE ALL REGISTERED USERS?**. To confirm, press **OK** or .



Or, using voice interaction:

Press , pronounce “**Settings**”, wait shortly for feedback and then pronounce “**Delete users**”.

The system will ask “**Delete all paired users?**”. To confirm, pronounce “**Yes**”.

Notes

- ❑ Always remember that, if a mobile phone is paired with the system while another phone is connected yet, connection with the current phone is interrupted to establish the connection with the new phone.
- ❑ It is not possible to delete a pairing, unless it is the only one.
- ❑ Deleting all paired users will entail a new pairing procedure.

Delete the phonebook

In the **USER DATA** menu you can delete the phone that was downloaded to the system.



To delete the phonebook using manual interaction, proceed as follows:

Select **DELETE PHONEBOOK** and then press **OK** or ↵.

The system will display the question **DELETE COPY OF PHONEBOOK FROM SYSTEM?**. To confirm, press **OK** or ↵.



Or, using voice interaction:

Press **☰**, pronounce **“Settings”** wait shortly for feedback and then pronounce **“Delete phone book”**.

The system will ask **“Delete copy of phonebook from the system?”** To confirm, pronounce **“Yes”**.

Download the phonebook

If you chose not to download the phonebook during the phone pairing procedure, or if you recently deleted the current phonebook, the **COPY PHONEBOOK** item will be available in the **USER DATA** menu.



To download a paired mobile phone phonebook using manual interaction, proceed as follows:

Select **COPY PHONEBOOK** and then press **OK** or ↵.



Or, using voice interaction

Press **☰**, pronounce **“Settings”**, wait shortly for feedback and then pronounce **“Download phone book”**.

Add contacts

If your mobile phone does not support automatic downloading during phone pairing, the **ADD CONTACTS** item will be available in the **USER DATA** menu.



To copy contacts from your mobile phone to the hands-free phone system using manual interaction, proceed as follows:

Select **ADD CONTACTS** and then press **OK** or ↵.



Or, using voice interaction:

Press , pronounce **"Settings"**, wait shortly for feedback and then pronounce **"Add Contacts"**.

Then follow the instructions given on your mobile phone owner's manual for transferring contacts.

Reset user data



To reset all user data and phone-books/contacts for paired phones to the default values using manual interaction, proceed as follows:

Select **DELETE ALL** and then press **OK** or ↵.

The system will display the question **DELETE ALL DATA SAVED IN THE SYSTEM?**. To confirm, press **OK** or ↵.



Or, using voice interaction:

Press , pronounce **"Settings"**, wait shortly for feedback and then pronounce **"Reset all"**.

The system will ask **"Delete all data saved by users from the system?"**. To confirm, pronounce **"Yes"**.

MANAGING UPDATES

Blue&Me™ can be updated with new functions that you can download via your mobile phone. Therefore, it is not necessary to contact Alfa Romeo Authorized Services for updating.

To get updated information about **Blue&Me™**, consult the dedicated site at www.alfaromeo.com.

IMPORTANT **Blue&Me™** system updating may not be available yet. Consult the dedicated site at www.alfaromeo.com, to obtain additional info about this function and its activation procedure.

Notes

- ❑ To download and manage updates on **Blue&Me™**, make sure that a GPRS Data Plan is active on your phone number. Otherwise request it to your mobile phone carrier.
- ❑ Your mobile phone shall be enabled for data phone communication. Enabling can be implemented by your mobile phone carrier or you can refer to section concerning the Equipment for General Packet Radio System (GPRS) on your mobile phone manual.
- ❑ To download and manage updates on **Blue&Me™**, your mobile phone shall be paired to the system.

Updating Blue&Me™

To download and to set updates use the **SYSTEM UPDATE** menu



To start updating using manual interaction, proceed as follows:

Press **↵** and move to **SETTINGS, SYSTEM UPDATE**. Then, press **OK** or **↵**. **Blue&Me™** will display the message **UPDATE** and start the updating procedure.

If no update is available, **Blue&Me™** will display the message **NO UPDATE AVAILABLE** and say “**No update available**”. Otherwise, **Blue&Me™** will complete the updating procedure.

In certain cases, **Blue&Me™** could say “**Update temporarily suspended. System update will continue the next time you start the vehicle.**”. In other cases, during the updating procedure, the system may prompt to turn the ignition key to **STOP** and then to **MAR**.

When updating is over and available, **Blue&Me™** will display the message **UPDATE COMPLETE** and say: “**Update completed**”.



Or, using voice interaction:

Check for proper pairing between your mobile phone and **Blue&Me™** and proper configuration for data transmission.

Press **⊞** and pronounce “**Settings**”, “**Update**”. **Blue&Me™** will show the message **UPDATE**, will say “**Update**” and then it starts the updating procedure.

If no update is available, **Blue&Me™** will display **NO UPDATE AVAILABLE** and say “**No update available.**”. Otherwise, **Blue&Me™** will complete the updating procedure.

In certain cases, **Blue&Me™** could say “**Update temporarily suspended. System update will continue the next time you start the vehicle.**”. In other cases, during the updating procedure, the system may prompt to turn the ignition key to **STOP** and then to **MAR.**

When updating is over and available, **Blue&Me™** will display the message **UPDATE COMPLETE** and say “**Update completed.**”.

Pausing the update



To pause updating using manual interaction, proceed as follows:

During updating, select **SETTINGS, PAUSE UPDATE**. Then select it with button **OK** or **↵**. **Blue&Me™** will display the message **UPDATE PAUSED** and say “**Update paused.**”.

Or,

- Turn the ignition key to **STOP**.

Using the phone during the updating procedure

During the updating procedure it is however possible to make or answer a call. **Blue&Me™** will pause the updating procedure and resume it at the end of the phone conversation automatically.

To make or answer a call during the updating procedure using manual interaction, refer to sections **MAKING A PHONE CALL** and **INCOMING CALLS**.

The updating procedure will be paused automatically.

Ending the phone call will resume the updating procedure automatically.

Resuming the update

If the updating procedure is paused using the settings menu option, the updating procedure shall be then resumed manually.

To resume the updating procedure using manual interaction, proceed as follows:

- ❑ Your mobile phone shall be paired with **Blue&Me™**.
- ❑ Press ↵ and move to **SETTINGS, RESUME UPDATE** (this menu option is available only if update has been previously paused). Press **OK** or ↵.
- ❑ **Blue&Me™** will display the message **RESUME UPDATE** and say “Update. On completion, a message will appear”.

If the updating procedure was paused because the ignition key has been turned to STOP, the updating procedure will be resumed automatically.

Notes


- ❑ Updates will be resumed automatically only if using the same mobile phone used for starting the updating procedure.
- ❑ **Blue&Me™** will pause automatically the updating procedure if the paired mobile phone is no longer available, or if updating is paused by the Service Centre, if communication is stopped (e.g.: tunnels), or if the system slows down too much its working speed. **Blue&Me™** will try to resume updating at preset time intervals. Should it be not possible to resume updating while driving, updating will be resumed at next engine starting.
- ❑ If you encounter difficulties with any of these operations, consult section HANDS-FREE KIT - TROUBLESHOOTING.

ADVANCED OPTIONS

 To open the **ADVANCED OPTIONS** menu using manual interaction, proceed as follows:

Press ↵ to open the Main Menu then select **SETTINGS** by pressing **OK** or ↵.

Select **ADVANCED OPTIONS** and then press **OK** or ↵.

 Or, using voice interaction:

Press , pronounce “Settings” and then “Advanced Options”.

Within the **ADVANCED OPTIONS** menu you can access the **SYSTEM CODE**.

Note

This code is an 8-digit number (device ID) which uniquely identifies the **Blue&Me™** system installed on your car and cannot be changed.

Accessing the device ID (system code)

For certain operations, it might be necessary to know the **Blue&Me™** system code.



To access the system code by manual interaction, proceed as follows:

Select **SYSTEM CODE** and then press **OK** or ↵.

The instrument panel display will show your **Blue&Me™** system code.

Press **OK** or ↵ or **ESC** to quit.



Or, using voice interaction:

Press **Windows**, pronounce “**Settings**”, wait shortly for feedback and then pronounce “**Device ID**”.

The instrument panel display will show your **Blue&Me™** system code.

Press **OK** or ↵ or **ESC** to quit.

Changing the GPRS code

If your mobile phone carrier requires to change the GPRS code, you can perform this operation via the **ADVANCED OPTIONS** menu.



To change the GPRS code using manual interaction, proceed as follows:

Go to the **GPRS CODE** menu and press **OK** or ↵.

The display will show **GPRS CODE**, and a list of digits (1, 2, 3, 4, 5, 6, 7, 8, 9), **DEFAULT**, and **DISABLE**. To select the new GPRS code, press ▲ and ▼ until choosing the required option, then press **OK** or ↵. To store the default value, select **DEFAULT**. To disable the connection code, select **DISABLE**.

After setting the new GPRS code, **Blue&Me™** will display the message **GPRS CODE SET**.



To set the GPRS code using voice interaction, proceed as follows:

Press **Windows**, pronounce “**Settings**” and then “**Connection code**”.

Blue&Me™ will prompt “The current GPRS connection code is *value* To change code say a number from 1 to 9 or say “**Default**”. To disable the connection code say “**Disable**”. To change the code, say a number from 1 to 9 or say “**Default**”. To disable the connection code say “**Disable**”. (In previous text, *value* is the GPRS connection code set at that moment).

After setting the new connection code, **Blue&Me™** will say “The Connection Code is set to *value*” (here *value* corresponds to the new GPRS code set).

MEDIA PLAYER SETTINGS

Autoplay

When the **Autoplay option** is on, **Blue&Me™** will start to play the audio files on your USB device as soon as you turn the ignition key MAR. Once you activate this option, the first time you use the player, playback will start automatically.

The Autoplay option shall be disabled (when required) before connecting your USB device to the USB port and building or updating the media library.



To change Autoplay setting using manual interaction, proceed as follows:

Open the Main Menu, select **SETTINGS, MEDIA PLAYER, AUTOPLAY** and then press **OK** or ↵.

To activate **AUTOPLAY**, select **AUTOPLAY ON** and press **OK** OR ↵. To deactivate Autoplay select **AUTOPLAY OFF** and press **OK** or ↵.



Or, using voice interaction:

Press  and pronounce “**Autoplay on**” or “**Autoplay off**”.

Note

If you change the **Autoplay** settings after connecting the USB device, new setting will be activated the next time you connect a different USB device (or the same USB device with updated track library).

Shuffle

Use the Shuffle option to change the playback sequence. With Shuffle option on, **Blue&Me™** will play digital audio files at random.



To change **Shuffle** setting using manual interaction, proceed as follows:

Open the Main Menu, select **SETTINGS, MEDIA PLAYER, SHUFFLE** and then press **OK** or ↵.

To activate the **Shuffle** option, select **SHUFFLE ON** and press **OK** or ↵. To deactivate it, select **SHUFFLE OFF** and press **OK** or ↵.



Or, using voice interaction:

Press  and pronounce “**Shuffle on**” or “**Shuffle off**”.

Loop

Use the Loop option to repeat a track.




To activate the **LOOP** option using manual interaction, proceed as follows:

Open the Main Menu, select **SETTINGS, MEDIA PLAYER, LOOP** and then press **OK** or ↵.

To activate the **Loop** option, select **LOOP ON** and press **OK** or ↵. To deactivate it, select **LOOP OFF** and press **OK** or ↵.



Or, using voice interaction:

Press  and pronounce “**Loop on**” or “**Loop off**”.

Note

With **Loop** option on, previous and next track playback will pass to the previous or next audio track, that will start to be repeated.

EXIT THE SETTINGS MENU

At the end of any of the operations described above, you can exit the settings menu as described below.




To exit the **SETTINGS** menu using manual interaction:

Select **EXIT** and then press **OK** or ↵.



Or, using voice interaction:

Press  and pronounce “**Exit**”.

Blue&Me™ SUPPORTED MOBILE PHONES

Blue&Me™ supports your personal devices via the **Bluetooth®** wireless technology and USB.

To get updated information about the devices supported by **Blue&Me™**, contact Alfa Romeo Authorized Services or consult the dedicated site at www.alfaromeo.com.

MOBILE PHONES WITH Bluetooth® WIRELESS TECHNOLOGY

Blue&Me™ supports most of the mobile phones supporting **Bluetooth®** 1.1 and HandsFree 1.0 profile (refer to **Bluetooth®** wireless connection specifications given on your mobile phone owner's manual).

To consult the list of mobile phones and functions supported, consult the dedicated website www.alfaromeo.com **Blue&Me™** or Customer Services on 800.2532.0000.

You will also find:

- a quick guide with advice on usage;
- a guide for using your mobile phone for recording;
- advice on connection to an iPod™;
- files in the 9 voice recognition languages available that can be downloaded onto **Blue&Me™** (Italian, French, English, German, Spanish, Portuguese, Dutch, Polish, Brazilian Portuguese).

Due to the different marketed software versions for mobile phones, certain auxiliary functions (e.g.: answering a second incoming phone call, transferring phone call from hands-free phone system to mobile phone and vice versa, etc.) could not exactly correspond to what described in this manual. In any case, phone conversation using the hands-free phone kit is not impaired.

“Pull” phones (phonebook automatically downloaded)

“Pull” phone means that your mobile phone supports phonebook automatic download with **Bluetooth®** wireless technology, your whole phonebook will be automatically downloaded to **Blue&Me™** during phone pairing procedure.

“Push” phones (phonebook not automatically downloaded) (not all mobile phones support listening to incoming SMS messages)

“Push” phone means that your mobile phone supports the single contact download with **Bluetooth®** wireless technology. During the pairing procedure you will be required to send phonebook contacts from your mobile phone (your phonebook is not automatically downloaded during the phone pairing procedure).

SUPPORTED USB STORAGE DEVICES

USB storage devices

The media player supports most of the USB storage devices: 1.0, 1.1 or 2.0. With **Blue&Me™** media player the following USB devices are recommended:

- Memorex® Travel Driver 256 MB USB 2.0
- Memorex® Travel Driver 1 GB USB 2.0
- SanDisk® Cruzer™ Micro 256 MB USB 2.0
- SanDisk® Cruzer™ Mini 256 MB / 1 GB USB 2.0
- Lexar™ JumpDrive® 2.0 512 MB
- PNY® Attaché 256 MB USB 2.0
- Sony® Micro Vault®

The media player supports just one media library. When connecting a new USB device, **Blue&Me™** will build a new library replacing the existing one.

Supported digital audio files

The media player supports audio files with the following formats:

Extension	Audio coding
.wma	It supports standards WMA release 1 and WMA release 2. (WMA2 = 353, WMA1 = 352). It supports WMA Voice audio formats.
.mp3	file MPEG—1 Layer 3 (sampling frequencies: 32 kHz, 44.1 kHz and 48 kHz) and MPEG—2 layer 3 (16 kHz, 22.05 kHz e 24 kHz). The following bit rates are supported: 16 kbps, 32 kbps, 64 kbps, 96 kbps, 128 kbps, and 192 kbps. It also supports Fraunhofer extension MP2.5 (sampling frequencies: 8 kHz, 11.025 kHz and 12 kHz).
.wav	digital audio file, without data compression.

Note

The media player does not support audio files compressed with other formats (e.g.: .aac) and DRM (Digital Right Management), ACC files downloaded from iTunes and MP4. Non-supported audio files that may be present on the USB device will be ignored.

Supported playlist formats

The media player supports the following playlist formats:

- ❑ .m3u — file containing a list of tracks. (release 1 and 2)
- ❑ .wpl — Windows®-based file containing a playlist. (playlist capacity limit for this format is 300Kb). Playlists with extension .wpl can be built with Microsoft® Windows Media® Player.

The media player does not support nested or linked playlists. Playlist tracks relative and absolute paths are supported.

The media player does not support playlists built by application software based on specific criteria.

Playlists created by the iPod™ cannot be read.

The media player will play playlists with paths leading to digital audio files in folders.

For further details on how to build playlists for **Blue&Me™**, refer to section PRACTICAL HINTS for using the media player.

Trade-marks

Microsoft® and Windows® are Microsoft Corporation registered trade-marks.

Sony® is a Sony Corporation registered trade-mark.

Ericsson® is a Telefonaktiebolaget LM Ericsson registered trade-mark.

Motorola® is a Motorola, Inc. registered trade-mark.

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Siemens® is a Siemens AG registered trade-mark.

Orange™ is an Orange Personal Communications Services Limited registered trade-mark.

Audiovox® is an Audiovox Corporation registered trade-mark.

Bluetooth® is a Bluetooth® SIG, Inc registered trade-mark.

Lexar™ and JumpDrive® are Lexar Media, Inc. registered trade-marks.

SanDisk® and Cruzer™ are SanDisk Corporation registered trade-marks.

iPod™, iTunes, iPhone are Apple Inc. registered trade-marks

The other trade-marks are proprietary of the respective Companies.

VOICE COMMANDS (KEYWORDS) - SUMMARY

The following tables list the voice commands available on **Blue&Me™**. For each voice command is shown the “Keyword” (i.e.: the main voice command) and synonyms that may be used.

ALWAYS AVAILABLE VOICE COMMANDS

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
“Help” / “Menu”			Activates the “ Help ” / “ Menu ” function, that gives a list of voice commands available for the current context
“Cancel”			Cancels voice interactions and deactivates the voice recognition system
“Repeat”			Repeats the last spoken utterance

HANDS-FREE KIT VOICE COMMANDS

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Dial" / "Dial a number"			Activates the voice recognition of a phone number
	"One"		Dials the digit "1".
	"Two"		Dials the digit "2".
	"Three"		Dials the digit "3".
	"Four"		Dials the digit "4".
	"Five"		Dials the digit "5".
	"Six"		Dials the digit "6".
	"Seven"		Dials the digit "7".
	"Eight"		Dials the digit "8".
	"Nine"		Dials the digit "9".
	"Zero" / "0"		Dials the digit "0".
	"Plus"		Equivalent to pressing "+".
	"Star"		Equivalent to pressing "*".
	"Pound"		Equivalent to pressing "#".

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
	"Delete"		Deletes the last group of numbers
	"Start over"		Deletes the phone number that you pronounced and you can restart dialling
	"Repeat"		The system repeats the number that you pronounced
	"Call"/ "Dial"		Dials the phone number that you pronounced
"Call [Name]"/ "Call [Name]" [(at) Work / (at) Home / (on/at) Mobile / (on/at) Cellular / (on/at) Cell]			Starts the process to call a contact in the phonebook, transferred to the hands-free kit
	"Name"		Calls a contact. In this keyword, Name represents the full name of a contact in your phonebook
		"(at) Work"	Calls a contact " (at) Work "

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
		“(at) Home”	Calls a contact “(at) Home”
		“(on/at) Mobile” / “(on/at) Cellular” / “(on/at) Cell”	Calls a contact “(on/at) Mobile” / “(on/at) Cellular” / “(on/at) Cell”
“Telephone” / “Phone”			Activates the phone function and speaks helpful information for using the hands-free phone
“Callback”			Dials the phone number of the last caller
“Redial”			Dials the phone number of the last person called

MEDIA PLAYER VOICE COMMANDS

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Media player" / "Media" / "Music"			Enters the MEDIA PLAYER menu
"Play" / "Play music" / "Play media"			Activates playback
"Stop" / "Stop music" / "Stop media"			Stops playback
"Next" / "Next track" / "Next song" / "The one after"			Plays next track

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
Previous / Previous track / Previous song / The one before			Plays previous track
"Shuffle on" / "Random order on"			Activates random track playing
"Shuffle off" / "Random order off"			Deactivates random track playing
"Loop on" / "Loop track on" / "Cycle on"			Activates track repeat
"Loop off" / "Loop track off" / "Cycle off"			Deactivates track repeat
"Now playing" / "What's playing" / "What is playing" / "What's this track"			Displays current track data

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Folders" / "Folder" / "Browse folders"			Enters media player FOLDERS menu
"Artists" / "Artist" / "Browse artists"			Enters media player ARTISTS menu
"Genres" / "Genre" / "Browse genres" / "Type of music" / "Styles" / "Music styles" / "Types" / "Music types"			Enters media player GENRES menu
"Albums" / "Album" / "Browse albums"			Enters media player ALBUMS menu

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Playlists" / "Playlist" / "Browse playlists"			Enters media player PLAYLISTS menu
"Autoplay on" / "Autoplay media on" / "Autoplay music on"			Activates automatic playback when connecting the USB device to the relevant port in the car
"Autoplay off" / "Autoplay media off" / "Autoplay music off"			Deactivates automatic playback when connecting the USB device to the relevant port in the car
"Play anything" / "Play something"			Activates playback of all digital audio tracks
"Media settings"			Enters the SETTINGS, MEDIA PLAYER menu

SETTINGS FUNCTION VOICE COMMANDS

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Setup / Setup menu" / "Settings"			Enters the SETTINGS menu
	"User data"		Enters the USER DATA menu
		"Delete users"	Deletes user data for pairing relationships
		"Delete phone book"	Deletes the current phonebook
		"Download phone book"	Downloads phonebook from mobile phone to hands-free phone system. Note "Pull" phones only (*)
		"Add Contacts"	Adds contacts from mobile phone to hands-free phone system Note "Push" phones only (**)

(*) "Pull" phone means that your mobile phone supports phonebook automatic download with **Bluetooth**® wireless technology, your whole phonebook will be automatically downloaded to the hands-free kit during phone pairing procedure.

(**) "Push" phone means that your mobile phone supports the single contact download with **Bluetooth**® wireless technology. During the pairing procedure you will be required to send phonebook contacts from your mobile phone (your phonebook is not automatically downloaded during the phone pairing procedure).

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
		"Reset all"	Deletes all paired phone user data and phonebooks/contacts and restores default values
	"Pairing"		Starts the process to create a pairing relationship
	"Update" / "Updates"		Activates Blue&Me TM updating
	"Pause Update" / "Pause Updates" / "Interrupt Updates" / "Interrupt Update"		Pauses temporarily the current updating procedure
	"Resume Update" / "Resume Updates"		Resumes the previously paused updating procedure
	"Advanced Features" / "Advanced Options"		Enters the ADVANCED OPTIONS menu
		"Device ID"	Displays the device ID
		"Connection code" / "Connection ID"	Enters the GPRS CODE menu

1 st level Keywords	2 nd level Keywords	3 rd level Keywords	Function performed
"Media settings"			Enters the SETTINGS, MEDIA PLAYER menu
Shuffle / Random order			Shuffle on/off
"Loop" / "Loop track" / "Cycle"			Loop on/off
"Autoplay" / "Autoplay media" / "Autoplay music"			Autoplay on/off when connecting the USB device to the relevant port in the car
	"Exit"		Exits the SETTINGS

TROUBLESHOOTING

HANDS-FREE KIT

General - display screen

Problem	Probable Cause	Possible Solution
<p>Display screen shows: NO PHONEBOOK FOUND</p> <p>Or the system says: "As requested, the phonebook has not been copied. To copy the phonebook onto the system go to SETTINGS menu and select "USER DATA". To dial a phone number, say "Dial"."</p>	<p>For "pull" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> When the system asked "The data from the phonebook will now be copied onto the system. Continue?", you responded with "No" <input type="checkbox"/> You have not downloaded your phonebook via the SETTINGS menu <input type="checkbox"/> The downloaded phonebook was deleted <p>For "push" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> When the system asked "The data from the phonebook will now be copied onto the system. Continue?", you responded with "No". <input type="checkbox"/> You have not sent contacts to the system using the ADD CONTACTS procedure <input type="checkbox"/> The downloaded phonebook was deleted 	<p>For "pull" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> Use the option COPY PHONEBOOK in the Settings menu to download the phonebook again <input type="checkbox"/> Enter contact information in the phonebook on your mobile phone and then download the phonebook again ➔ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK <p>For "push" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> Use the option ADD CONTACTS in the Settings menu to send contacts in the phonebook on your mobile phone to the system ➔ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK

Problem	Probable Cause	Possible Solution
<p>Display screen shows: PHONEBOOK EMPTY</p> <p>Or the system says "Phonebook empty. To add contacts to the phonebook, go to the SETTINGS menu and select "USER DATA". To dial a phone number, say "DIAL."</p>	<p>For "pull" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> You answered "Yes" to "The data from the phonebook will now be copied onto the system. Continue?" but the downloaded phonebook does not include any valid contacts <input type="checkbox"/> You have used the option COPY PHONEBOOK in the SETTINGS menu, but the mobile phone phonebook does not include any valid contacts <p>For "push" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> When the system asked "The data from the phonebook will now be copied onto the system. Continue?", you answered "Yes" but did not send any valid contacts during the ADD CONTACTS procedure <input type="checkbox"/> You used the ADD CONTACTS option but did not send any valid contacts to the system 	<p>For "pull" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> Enter valid contact information (name and one phone number at least) in the phonebook on your mobile phone, then download the phonebook again ➔ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK <p>For "push" phones</p> <ul style="list-style-type: none"> <input type="checkbox"/> Download the phonebook again and make sure to send valid contacts to the system, using your mobile phone, when prompted <input type="checkbox"/> Use the option ADD CONTACTS in the Settings menu to send contacts from your mobile phone to the system ➔ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK

Problem	Probable Cause	Possible Solution
Display screen shows: NO PHONE CONNECTED Or the system says “There’s no bluetooth phone connected”	<ul style="list-style-type: none"> <input type="checkbox"/> The paired mobile phone is turned off <input type="checkbox"/> The paired mobile phone is not within range of the system (the mobile phone should be located within approximately 10 m of the system) <input type="checkbox"/> Bluetooth® wireless technology connection has been disabled on your mobile phone (“Blue&Me”) 	<ul style="list-style-type: none"> <input type="checkbox"/> Turn the paired mobile phone on <input type="checkbox"/> Make sure that your phone is paired <input type="checkbox"/> Make sure that the Bluetooth® wireless technology connection on your mobile phone is enabled (“Blue&Me”) <input type="checkbox"/> Make sure that the mobile phone you paired with the system is within range
Display screen shows: PHONE DISCONNECTED	<ul style="list-style-type: none"> <input type="checkbox"/> A technical error occurred with the mobile phone Bluetooth® wireless technology capabilities <input type="checkbox"/> During an ongoing phone conversation, the mobile phone was taken out of the system range 	<ul style="list-style-type: none"> <input type="checkbox"/> Reset the mobile phone by turning it off and on again to restore connection with Blue&Me™ <input type="checkbox"/> Reset Blue&Me™ by turning the ignition key to STOP and then to MAR again
Display screen shows: PAIRING FAILED Or the system says “Pairing failed. Please try again”	<ul style="list-style-type: none"> <input type="checkbox"/> A technical error occurred during the pairing procedure 	<ul style="list-style-type: none"> <input type="checkbox"/> Verify the correct PIN number, and try entering it again <input type="checkbox"/> Reset the mobile phone by turning it off and on, and then retry the pairing procedure ➔ SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE

Problem	Probable Cause	Possible Solution
<p>Display screen shows: PAIRING FAILED</p> <p>Or the system says “Bluetooth pairing timed out. Please try again later.”</p>	<p>After three minutes, each attempt to enter the PIN number fails since pairing timed out</p>	<p>Retry the pairing procedure. During the PIN entering step, verify that the PIN number you are entering on the mobile phone is the same number that is shown on the instrument panel display</p> <p>➔ SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE</p>
<p>Display screen shows: INCOMING CALL PRIVATE NUMBER</p>	<ul style="list-style-type: none"> <input type="checkbox"/> The caller is not recognized as a name stored in the phonebook, and the paired mobile phone does not have a caller ID feature <input type="checkbox"/> The caller has blocked caller ID to prevent the system from displaying the caller’s name and/or phone number 	<p>Enter a contact in your mobile phonebook for the incoming call, and then download your phonebook/contact again</p> <p>In this case, nothing can be done and the message will always appear</p>
<p>Display screen shows: FUNCTION ENABLED ONLY WHEN VEHICLE STATIONARY</p> <p>Or the system says: “This function is only available when the vehicle is stationary”</p>	<p>Even occasional short viewings of the car display may be hazardous if your attention has been diverted away from your driving tasks. Certain Blue&Me™ functions, which require the user to give attention to the car display, are only available when the car is stationary</p>	<p>Stop your car and attempt to perform the function again manually, or continue driving and perform the function using the voice recognition system</p>

Problem

The system did not respond to voice command or key press

Probable Cause

- If you do not speak soon enough after pressing **Ⓜ**, the system will interrupt voice interaction
- If you are speaking too far from the in-car microphone (for example, if you are sitting in the back seat), the system may not hear your voice command
- If you don't wait for the tone after pressing **Ⓜ**, the system will get only a portion of the keyword and will misrecognize it
- If you don't press **Ⓜ** before pronouncing a voice command, the system will not activate voice recognition and therefore recognize your voice commands
- If you don't press **↵** to enter the Main Menu, it will not be possible to access manually the **Blue&Me** menu
- If after pressing **↵**, you don't take action within approx. eight seconds, the system will not respond to your key press

Possible Solution

- Press **Ⓜ** and pronounce the voice command again

Make sure that you face forward and speak clearly at a normal volume

- Press **↵** and try the operation again.
Make sure to take action within approximately eight seconds after pressing **↵**

Problem	Probable Cause	Possible Solution
The system prompted to enter a PIN number, but no phone pairing procedure was running	After you delete the pairing-related user information on your mobile phone, the Bluetooth [®] pairing relationship between your mobile phone and Blue&Me [™] will no longer work	Select option DELETE USERS on the system and delete all pairings; then, pair the phone again ➤ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK ➤ SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE
When in close proximity of the car, answering a phone call directly using the mobile phone “answer” button, will automatically activate the free-hands phone function (the caller’s voice is played through the car speakers)	Some types of mobile phones require you to set the phone to choose between automatic incoming call transfer to the system or non-automatic incoming call transfer (you will transfer the call using the mobile phone keypad, as required)	Refer to your mobile phone owner’s manual to find out how to set up the default location for phone audio when a phone call is received

Problem	Probable Cause	Possible Solution
<p>Pairing a paired mobile phone, the display screen shows: Pairing failed</p> <p>Or the system says "Pairing failed. Please try again"</p>	<p>Before re-pairing with a mobile phone, information for the first pairing on Blue&Me™ must be deleted</p>	<p>Remember that the pairing procedure will only need to be performed once for your mobile phone. After this procedure, Blue&Me™ will automatically connect to your phone each time you get into the car and turn the ignition key to MAR.</p> <p>To pair the phone again, select DELETE USERS and then re-pair the phone</p> <ul style="list-style-type: none"> ➤ SETTING FUNCTIONS - MANAGING USER DATA AND PHONEBOOK ➤ SETTING FUNCTIONS - PAIRING YOUR MOBILE PHONE
<p>After downloading the phonebook from the mobile phone contacts' middle names/initials, prefixes or suffixes are not recognized by the voice recognition system</p>	<p>The system does not support the use of prefixes, suffixes, or middle names/initials when calling contacts by voice</p>	<p>When calling contacts by voice, pronounce the contact's name without using prefixes, suffixes or, middle names/initials</p> <p>If you have two entries with similar first and/or last name in your phonebook, modify one of the entries in the mobile phone to make it unique.</p> <p>Then, re-download the phonebook to the hands-free phone system</p>

Problem	Probable Cause	Possible Solution
Phone numbers containing international dialling codes (e.g.: +39 Italy, +44 UK, +33 France, etc.) are difficult to call	On certain mobile phones, when downloading names and/phone numbers to the hands-free system, the sign "+" is omitted	Replace "+" with "00" (e.g.: +39 becomes 0039).

To consult the list of mobile phones and functions supported, consult the dedicated website www.alfaromeo.com **Blue&Me™** or Customer Services on 800.2532.0000.

You will also find:

- a quick guide with advice on usage;
- a guide for using your mobile phone for recording;
- advice on connection to an iPod™;
- files in the 9 voice recognition languages available that can be downloaded onto **Blue&Me™** (Italian, French, English, German, Spanish, Portuguese, Dutch, Polish, Brazilian Portuguese).

MEDIA PLAYER

Problem	Probable Cause	Possible Solution
<p>Displayed message: NO MEDIA FOUND Or Blue&Me™ says: “No media found”</p>	<ul style="list-style-type: none"><input type="checkbox"/> No USB device connected to the USB port in the car.<input type="checkbox"/> No digital audio file stored on the USB storage device.<input type="checkbox"/> If power supply is interrupted, (e.g.: car battery disconnection), Blue&Me™ will loose power temporarily. In this event media library shall be rebuilt<input type="checkbox"/> Your USB storage device is not supported by Blue&Me™.	<ul style="list-style-type: none"><input type="checkbox"/> Follow the instructions to connect your USB device to Blue&Me™.<input type="checkbox"/> Store digital audio files on your USB storage devices following the instructions given by your media file software.<input type="checkbox"/> Remove the USB device from the USB port and refit it to build again the media library.<input type="checkbox"/> Check whether your USB device is supported by Blue&Me™.
<p>After connecting your USB device and turnin the ignition key to MAR, no music is played</p>	<p>Building the media library may require a few minutes.</p>	<p>Wait for library building. If the time required to build the library is excessive, you can intervene by reducing the number of audio files stored on your USB device.</p>

Problem	Probable Cause	Possible Solution
Displayed message: NO PLAYLISTS FOUND Or Blue&Me™ says: "No playlist found"	No playlist is stored on the USB device connected	Build a playlist on your computer using your media file software and then copy it to your USB device
Displayed message: INVALID PLAYLIST	Playlist is damaged or invalid	<ul style="list-style-type: none"> <input type="checkbox"/> Make sure the playlist is in <i>.m3u</i> or <i>.wpl</i> format. <input type="checkbox"/> Build the playlist again following the instructions given in section BUILDING PLAYLISTS FOR Blue&Me™ - PRACTICAL HINTS. <input type="checkbox"/> If the problem persists, delete the playlist from your USB device.
Displayed message: EMPTY PLAYLIST Or Blue&Me™ says: "Empty playlist."	<ul style="list-style-type: none"> <input type="checkbox"/> No media file is contained in the playlist <input type="checkbox"/> The <i>.wpl</i>/file is too large for Blue&Me™ storage capacity <input type="checkbox"/> The playlist does not contain references to media files on your USB device 	<ul style="list-style-type: none"> <input type="checkbox"/> Delete the playlist from your USB device or copy media files to the playlist using your media file software. <input type="checkbox"/> Reduce the number of tracks in the playlist, using your media file software.
Displayed message: BAD MEDIA	Digital audio file is damaged or invalid	Delete bad media from your USB device

Problem	Probable Cause	Possible Solution
<p>Displayed message: PROTECTED CONTENT Or Blue&Me™ says: “Protected content”.</p>	<p>The track selected is DRM-protected and it cannot be played by the media player</p>	<p>—</p>
<p>Blue&Me™ does not play all the digital audio files in the playlist</p>	<p>Your playlist contains DRM-protected files that cannot be played; or it contains references to invalid media files</p>	<p>For further details see section “SUPPORTED USB STORAGE DEVICES”</p>
<p>The media library does not show all the digital audio files stored on the USB device</p>	<ul style="list-style-type: none"> <input type="checkbox"/> Your playlist contains DRM-protected files that are ignored during playback <input type="checkbox"/> Your playlist contains more than 20.000 tracks, that is the max. number of files that can be copied to the media library. <input type="checkbox"/> The playlist stored on your USB device contains more than 20 nested folders. <p>Nested folders files will not be copied to the media library.</p>	<p>—</p>
<p>After pronouncing a command, Blue&Me™ says: “Command not available”, although the command you prompt is a first level voice command</p>	<p>Certain commands are not available when the track is paused or the CD player is playing a track</p>	<p>If the track is paused, resume playback by pressing ESC. Then pronounce the voice command again.</p>

Problem	Probable Cause	Possible Solution
<p>The same USB storage device previously connected takes more than 10 seconds to restart playback on Blue&Me™</p>	<p>You removed the USB storage device from the PC before it was ready</p>	<p>To fix the USB storage device using Microsoft® Windows® XP, in the Start menu click My Computer, right click on the USB storage device, select Properties, select the Tools tab, in "Error-checking" area click the "Check Now..." button, check the "Automatically fix file system errors" box, and then click Start. To avoid this problem in the future, you should safely remove the USB storage device using the option "Safely remove hardware".</p>

Problem	Probable Cause	Possible Solution
iPod™ not working	<p>The iPod™ could have been updated with software that is not compatible with Windows Mobile™ (as Blue&Me™ is a system developed in partnership with Microsoft only systems that support Windows Mobile™ are compatible) version</p> <ul style="list-style-type: none"> <input type="checkbox"/> The iPod™ has not been enabled for use as a disc <input type="checkbox"/> It has been enabled for use as a disc but there are tracks inside in AAC/Mp4 format (these formats are not supported by Blue&Me™) <input type="checkbox"/> There are tracks on the iPod™ purchased from the iTunes site (the system does not support protected tracks such as those in DRM format that can be purchased from the iTunes store site) <input type="checkbox"/> It is a “Touch” 	<ul style="list-style-type: none"> <input type="checkbox"/> Use an alternative USB memory stick or reset the iPod™ for Windows <input type="checkbox"/> Enable usage as a disc (this function cannot be selected with iPod™ touch and iPhones) <input type="checkbox"/> Modify the track format to one that is compatible with Blue&Me™

Problem	Probable Cause	Possible Solution
<p>With iPod™s or USB memory sticks the system continues playing the same track or the “forward” button has to be pressed to move on to the next track</p>	<p>The repetition function for each individual track may have inadvertently been activated</p>	<p>There is a specific item in the menu, like “continuous play” or “individual track repetition”, which must be deactivated.</p> <p>Proceed with the deactivation:</p> <ul style="list-style-type: none"> - press the controls activation button on the steering wheel - when requested by the system, say “DEACTIVATE CONTINUOUS PLAY” in a clear tone - wait for voice confirmation by the system which will say “CONTINUOUS PLAY DEACTIVATED”
<p>The iPod™ connected to the Blue&Me™ is not charged</p>	<p>When the ignition is ON the vehicle recharges the iPod™ unless the iPod™ is completely run down</p>	<p>Remember that your iPod™ must have some charge or wait a few minutes until the system recharges it</p>

PERSONAL DATA PROTECTION

Blue&Me™ functions entail personal data handling. In order to protect and to prevent non-authorized access to personal data, **Blue&Me™** has been implemented with the following criteria:

- Personal data connected to hands-free kit functions (phonebook and last calls) can only be accessed after automatic recognition of your **Bluetooth®** wireless technology enabled mobile phone;
- Stored personal data can be deleted using the specific **Blue&Me™** functions.
- ➔ For further details on how to delete personal data, refer to section SETTINGS FUNCTION - MANAGING USER DATA.

IMPORTANT Take into account that when leaving your car at a service centre, personal data stored on **Blue&Me™** (phonebook and last calls) may be disclosed or may be subject to improper use. Before leaving your car at the service centre you can delete stored data and phonebook from **Blue&Me™**.

- ➔ For further details on how to delete personal data and phonebook, refer to section SETTINGS FUNCTION - MANAGING USER DATA.

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Fiat Group Automobiles S.p.A.

Publication no. 60431793 - 1st Edition - 05/2008

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